Alibaba.com Assessed Supplier



Assessment Report

Presented to

Ningbo Cliff Tools Co., Ltd.

宁波克里夫工具有限公司

| Gold Supplier & Assessed Company | Self-owned Wholly Owned Shareholder/Partner |
|----------------------------------|--|
| Relationship: | ☐ Kindred between Owners ☐ Cooperation Partner |
| | The Ground and Second Floor of Building 5, No. 98 |
| Company Address | Longtanshan Road, Daqi Town, Beilun District, Ningbo City, |
| | Zhejiang Province, China |
| City / Country: | Ningbo, China |
| Consigner of Assessment: | Alibaba |
| Gold Supplier Member ID: | nbjunhang |
| Gold Supplier Company Name: | Ningbo Cliff Tools Co.,Ltd. |
| Contact Person: | Ms. Qinmei Ren |
| Phone Number: | 0086-574-86110526 |
| Fax Number: | 0086-574-86110516 |
| Email: | wugm@bestartools.com |
| Website Address (URL): | http://rollingdog.en.alibaba.com |

Service Provided by TÜV SÜD Certification and Testing (China) Co., Ltd. Report No.: 18067735_P







| Report Number: | 18067735_P | | |
|----------------------------------|-------------|----------------------|---------------------------|
| Date of Assessment: 23/Jul./2018 | | Report Date: | 23/Jul./2018 |
| Assessor's Name: | Mr. Leo Lu | Validity Period: | 24/Jul./2018 23/Jul./2019 |
| Reviewed By: | Mr. Scut Li | Online Verification: | www.tuv-sud.cn/alibaba-en |

Important Notes:

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|---|----|
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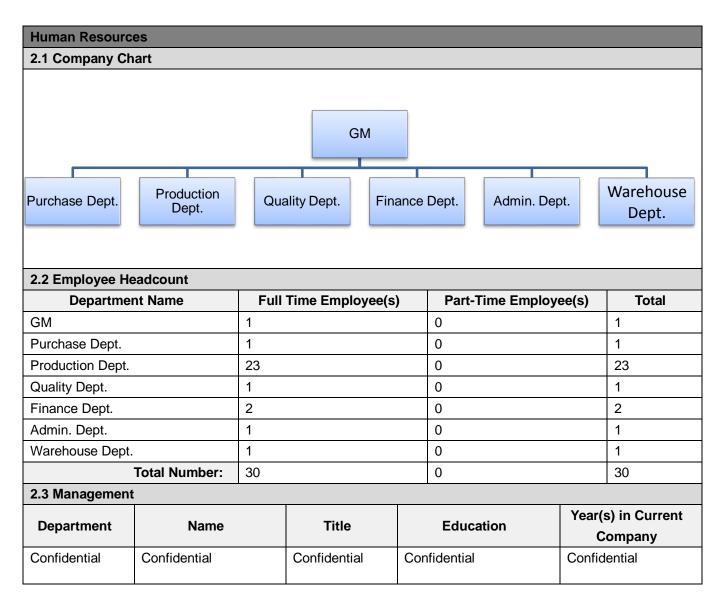
Section 1: Company Overview

| Company Overview | | | |
|-----------------------------------|----------------------------------|--------------------------|-----------------------|
| 1.1 Legal Validity | | | |
| Does the company have a valid | 🖂 Yes 🗌 No | Business License | 9133020634047878 |
| business license? | 🛛 Yes 🗌 No | Number: | 0R |
| Veer Established | 2/101/2015 | Validity Period: | 2/Jul./2015 |
| Year Established: | 2/Jul./2015 | | 1/Jul./2035 |
| | 3 Years | Industry | 3 Years |
| Export Experience: | 5 rears | Experience: | 3 rears |
| Desistand Address | The Ground and Second Floor | of Building 5, No. 98 Lo | ngtanshan Road, Daqi |
| Registered Address: | Town, Beilun District, Ningbo Ci | ty, Zhejiang Province, 0 | China |
| | The Ground and Second Floor | of Building 5, No. 98 Lo | ngtanshan Road, Daqi |
| Company Address: | Town, Beilun District, Ningbo Ci | ty, Zhejiang Province, 0 | China |
| Annual review conducted by | | Reviewed By: | Ningbo Beilun |
| the Industrial & Commercial | 🛛 Yes 🗌 No | | Supervision |
| Bureau? | | | Administration |
| Registered Capital: | RMB 2,000,000 | | |
| Corporate Representative: | Mr. Shaocheng He | | |
| Industry: | Tools | | |
| | Private Owner | Public Company | Joint Venture |
| Type of Ownership: | | | |
| | | Sole Proprietorship | Other |
| Products /Service: | Tools For Painting | | |
| 1.2 Company Building Informatio | n | | |
| Certification Type: | | · · | |
| | | Agreement Fa | ctory Officer Claimed |
| Total Building Size: <u>5,419</u> | | | |
| Number of Building(s) :1 | | | |
| | | | |
| | | | |
| | | | |
| | | | |

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Section 2: Human Resources



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Section 3: Production Capacity

| Production Capacit | ty | | | | | | | | |
|-------------------------------|--|-----------|---------------|---------|------------|-----------------------|--------------------|----------------------|----------------|
| 3.1 Annual Produc | ction C | apacity (| Previous Yea | ar) | | | | | |
| Confidential | | | | | | | | | |
| 3.2 Production Cap | acity | | | | | | | | |
| Product N | ame | | Production | on Lin | e Capacity | / | Act | ual Units Produced (| Previous Year) |
| Tools For Painting | | | 600,000 Pc | s Per I | Month | | Cor | nfidential | |
| 3.3 Production Mad | chinery | 1 | | | | | | | |
| Machine Name | 9 | Brand | & Model No | . (| Quantity | N | luml | ber of Year(s) Used | Condition |
| Injection Molding Ma | achine | HAITIAN | ١ | 8 | | 3 | | | Acceptable |
| Winding Machine | | No Infor | mation | 1 | | 3 | | | Acceptable |
| Cutting Machine | g Machine No Info | | mation | 1 | | 3 | | | Acceptable |
| Smashing Machine No Infor | | mation 1 | | | 3 | 3 | | Acceptable | |
| Slitting Machine | | No Infor | mation 1 | | | 3 | 3 | | Acceptable |
| Carding and Chamfe Machine | Carding and Chamfering Machine No Inf | | rmation | | | 3 | 3 | | Acceptable |
| 3.4 Testing Machin | ery | <u> </u> | | | | 1 | | | |
| Machine Name |) | Brand | & Model No. Q | | Quantity | antity Number of Year | | ber of Year(s) Used | Condition |
| N/A | | N/A | | N | N/A N | | N/A | | N/A |
| 3.5 Subcontractors | ; | | | | | | | | |
| Subcontractor Name | Proc | luct Subo | contracted | Vo | lume Sup | plie | ied Cooperation Pe | | riod (Years) |
| N/A | N/A | Ά | | N/A | | | N/A | | |
| 3.6 Average Sample | ing Tin | ne | | | | | | | |
| Product Category | | | | | Lead Time | | | | |
| Tools For Painting | | | | | 5 Days | | | | |
| 3.7 The Shortest Sa | amplin | g Time | | | - | | | | |
| Pro | oduct | Category | | | | | | Shortest Lead Time | |
| Tools For Painting | | | | | 5 Days | | | | |

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Section 4: Quality Assurance

| Quality Assu | urance | | | | | | |
|---|--------------------------------|-------------------------------|----------------------------|---|--|---------|------------------------------|
| 4.1.1 Quality | Management | System Ce | ertification | | | | |
| Certificatio | on Certif | ied By | Certificate No. | | Business Scop | е | Validity Date |
| ISO 9001:2015 ETC 219Q1702022 4 | | | | 08 | Paint Tools,(Wool Sets Rollers, Paint Plate), Automotive Wiring Har Plastic Products(Inject Molding), Production, Processing. | ness, | 27/Feb./2017 26/Feb./2020 |
| 4.1.2 Produc | t Certification | | | | | | |
| Certificatio | on Certif | ied By | Certificate No. | | Product Name & Mo | del No. | Validity Date |
| N/A | N/A | | N/A | | N/A | | N/A |
| 4.2 Testing F | Report | | | | | | |
| Certificatio | on Certif | ied By | Certificate No. | | Product Name & Mo | del No. | Validity Date |
| N/A | N/A | N/A N/A N/A | | | N/A | | N/A |
| 4.3 Quality O | Control Manage | ement | | | | | |
| ltem | | Content Observations /Comment | | | | | nents |
| 4.3.1 Is there quality control on all production lines? | | | n all production | Yes, all production lines have adequate quality control Yes, some production lines have adequate quality control No | | | |
| 4.3.2 | Do the QA/QO independently | • | s work production line? | ⊠ Yes □ No | | | |
| 4.3.3 | Who does the /Supervisor re | | anager | GM - Mr. Shaocheng He | | | |
| 4.3.4 | How many Q | A/QC inspe | ctors in total? | 1 | | | |
| No. of Emplo | yees in Each P | roduction L | ine: | | | | |
| Product | tion Line | Sup | pervisor | | No. of Operators | No. of | In-line QC/QA |
| Workshop | | 1 | | 22 1 | | | |
| 4.3.5 Average | e Guarantee Tir | ne | | | | | |
| Product Category | | | | Guarantee Time | | | |
| N/A | | | | N/A | 4 | | |
| 4.3.6 The Lo | ngest Guarante | e Time | <u>.</u> | | | | |
| | Product C | ategory | | | Guarant | ee Time | |
| N/A | | | | N/A | A | | |
| 4.4 Supplier | Management | | | | | | |

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| Item | Content | Observations /Comments |
|---------------|--|---|
| 4.4.1 | Does the company have a supplier assessment procedure? | ⊠ Yes □ No |
| 4.4.2 | Does the company have an updated list of approved suppliers? | ⊠ Yes □ No |
| 4.4.3 | Has the company established and implemented a standard procedure for purchasing contract review and approval? | Yes, with written standard procedures Yes, with written procedure but lack of consistent standard No |
| 4.4.4 | Does the company keep its supplier assessment reports? | Yes, assessment reports are available for more than 3 years Yes, assessment reports are available for the last 1-3 years Yes, assessment reports are available for the previous 12 months No |
| 4.4.5 | Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? | Yes, the purchasing document includes all the information required Yes, however the purchasing document includes incomplete information No |
| 4.4.6 | Is there a procedure to conduct random product inspections after final packaging? | Yes, with clear standard and written inspection records Yes, with inspection records but no procedures Yes, with procedures but no inspection records No, inspections are not necessary |
| 4.5 After Sal | es Service | |
| Item | Content | Observations /Comments |
| 4.5.1 | Is customer feedback, including complaints, clearly recorded and maintained? | Yes, with a standard feedback form and records Yes, with a standard feedback form but no records Yes, with records but no standard feedback form No |
| 4.5.2 | Are there any clear procedures for handling customer complaints? | Yes, with clear procedures and written records Yes, with clear procedures but no written records Yes, with written records but no clear procedures No |
| 4.5.3 | Is there a closed-loop corrective action system in place? | ⊠ Yes □ No |

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| 4.5.4 | Can finished/packaged products be traced by lot identification to the appropriate raw material test reports? | Yes, with procedures to trace raw materials Yes, main raw material can be traced No, only the production date can be traced No |
|-------|--|---|
| 4.5.5 | Is there a product alert and recall procedure? | ⊠ Yes □ No |

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Section 5: Production Process Management

| Quality | Control Management | |
|---------|--|--|
| ltem | Content | Observations /Comments |
| | | Yes, very good |
| 5.1 | Is the factory tidy and clean enough for | Yes, acceptable |
| 5.1 | production? | No, needs improvement |
| | | No, very poor |
| | | ☑ Work instructions |
| 5.2 | Are the following items /documents provided | Approved sample |
| 5.2 | at the appropriate location? | Product picture |
| | | No the above-mentioned was not available. |
| | | \boxtimes Yes, with clear written instructions and records |
| 5.3 | Are written instructions available for onsite material inspection/testing? Are the relevant records maintained? | Yes, with written instructions but no records |
| 5.5 | | Yes, with records but no written instructions |
| | | □ No |
| | | Yes, with clear written instructions and records |
| 5.4 | Are written inspection/testing instructions available for finished products? | Yes, with written instructions but no records |
| 5.4 | Are the relevant records maintained? | Yes, with records but no written instructions |
| | | □ No |
| | | \boxtimes 100% of products with detailed inspection |
| 5.5 | How are finished products inspected? | Random inspection |
| 5.5 | The are missing products inspected? | No inspection |
| | | No inspection necessary |
| | | \boxtimes Yes, the units are separated and marked clearly |
| 5.6 | Are units that failed inspection clearly marked and separated to prevent accidental dispatch? | Yes, the units are separated but not marked clearly |
| | | □ No |
| | How ore finished products that failed | Repaired and re-inspected |
| 5.7 | How are finished products that failed inspection handled? | 🖂 Thrown away |
| | | No inspection necessary |

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Section 6: R & D Capacity

| R&D Capacity | | | | | | | | |
|--|-------------------------|------------------|-------------------------|----------------------------|---------------|---------|----------------|--|
| 6.1 Current Situa | ation | | | | | | | |
| There is <u>0</u> | R&D engir | neer in the com | npany. | | | | | |
| Education Leve | el Headcount | Worl | <pre>K Experience</pre> | | Headcount | | | |
| Doctorate | 0 | | | Over 3 | 0 Years | 0 | | |
| Post-Graduate | 0 | | | 21-30 | Years | 0 | | |
| Graduate | 0 | | | 11-20 | <i>l</i> ears | 0 | | |
| Junior College | 0 | | | 6-10 Ye | ears | 0 | | |
| Technical School | 0 | | | 2-5 Yea | ars | 0 | | |
| High School | 0 | | | Less tl | nan 2 years | 0 | | |
| Patent Situation | | | | | | | | |
| Patent No. | The Name of th | e Patent | | Th | e Patent Type | | Available Date | |
| N/A | N/A | | N/A N/A | | | | | |
| Brand Situation | | | | | | | | |
| Registration/ application | Brand Name | For Appro Goo | Validity Date | | Validity Date | Ref. | | |
| No. | | | 545 | | | | | |
| N/A | N/A | N/A | | | N/A | N/A | 4 | |
| - | ne For New Products L | aunched | T | | | | | |
| | Product Category | | | | Lead Tim | е | | |
| N/A | | | N/A | | | | | |
| | ne For A New Item Lau | nched | 1 | | | | | |
| N/A | Product Category | | N1/A | | Shortest Lead | i i ime | 9 | |
| IN/A | | | N/A | | | | | |
| Does the company provide ODM service for others? | | | | \square Tes \square No | | | | |
| Are there relevant design input/output, review, and verification documents available for the assessment company? | | | | Yes No | | | | |
| Based on inspection, are R & D employees equipped with adequate specialized equipment? | | | | Yes No | | | | |
| If yes, please list | all key equipment used: | | N/A | | | | | |

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| Do R& D employees use any specific software for designing new products? | ☐ Yes ⊠ No |
|---|---|
| If yes, please list the main software used: | N/A |
| Please list all certifications and/or qualifications of the R & D department: | N/A |
| Has the company established standard design | Yes, with clear written instructions |
| procedures for new products? | Yes, without written instructions |
| · · · | 🛛 No |
| | Yes, with clear written records |
| Have the designed products been internal verified or | Yes, only part written records |
| validated? | Yes, without written records |
| | 🖾 No |
| | Yes, all designed products have been tested |
| Have the designed products been tested by a | Yes, only part of designed products have been |
| third-party inspection body? | tested |
| | 🖂 No |
| | Yes, all designed products have been confirmed |
| Are the designed products confirmed by the | Yes, part of designed products have been |
| customers? | confirmed according to client's requirements |
| | 🖂 No |
| | Yes, with written job description |
| Does the company has qualification requirements for | Yes, without written job description |
| designers? | No, but at least two years design experience is |
| | needed |
| | 🖂 No |
| Are the designers' qualifications recognized by the | Yes, with written records |
| company? | Yes, without written records |
| | 🖂 No |
| 6.2 R&D Real Case Description(N/A) | |
| 6.3 Design Process(N/A) | |
| 6.4 Design Devices (N/A) | |

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Section 7: Company Development / Expansion Plans

| Company D | Development / Expansion Plans | |
|-----------|---|-----------|
| Item | Company Development Action | Timeframe |
| 1 | The organization is going to increase output value to 60% | 1 year |

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Section 8: Production Flow

| Produ | ction Flow | | | | |
|-------|------------------------|----|------------------------------|----|--------------------|
| No | Production Process | No | Production Process | No | Production Process |
| 1 | | 2 | | 3 | |
| | Raw Material | | Smashing | | Injecting |
| 4 | | 5 | | 6 | |
| | Slitting | | Winding | | Cutting |
| 7 | | 8 | | 9 | |
| | Carding and Chamfering | | Assembling and Inspecting | | Packing |
| 10 | | 11 | N/A | 12 | N/A |
| | Warehouse | | N/A | | N/A |

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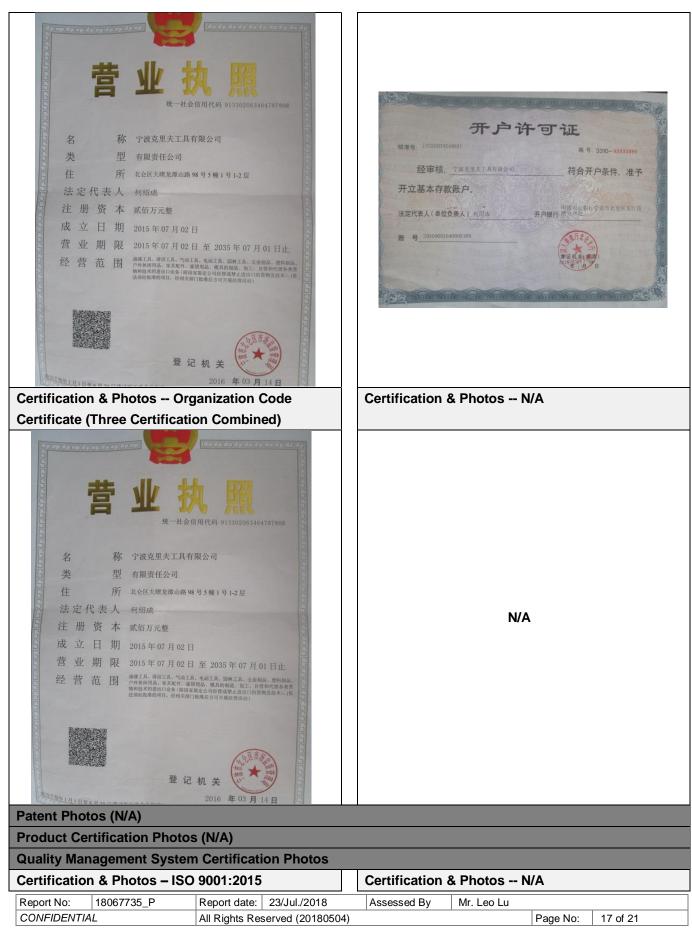


Section 9: Certification & Photos



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|---|-----|
| Testing Report Photos (N/A) | |
| Trademark Photos (N/A) | |

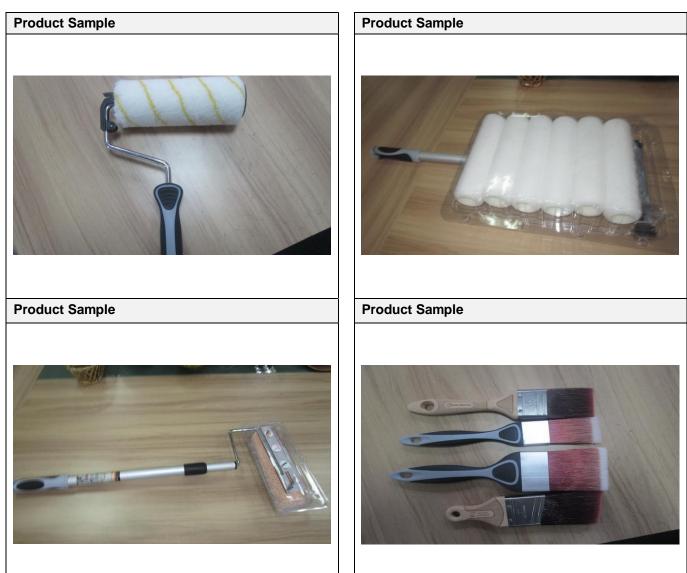
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Section 10: Company and Product Samples







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Section 11: Competitive Advantages

| 11.1 Product Group Capacity | | | | | |
|------------------------------------|----------------|---------------------|--------------------|------------------|--|
| 11.1.1 Products Sold (Within12 Mo | nths) (Confide | ntial) | | | |
| 11.1.2 Suppliers Cooperated With | (Within12 Mont | ths) (Confidential) | | | |
| 11.1.3 Real Case Description: (Co | onfidential) | | | | |
| 11.2 Real Case for Lower MOQ & | Short Lead Ti | me (Confide | ntial) | | |
| 11.3 Real Case for Large Contrac | t (Confidentia | l) | | | |
| 11.4 Overseas After Sales Servic | e Capacity | | | | |
| 11.4.1 Do you have an overseas | 🗌 Yes | | | | |
| onsite service center? | 🖾 No | | 1 | | |
| 11.4.2 If yes, what onsite | | Location | Evidence- provided | Self-description | |
| after-sales services are included | | Location | | | |
| Equipment -installation, | 🗌 Yes | N/A | N/A | N/A | |
| maintenance and other services | 🖾 No | | | 11// | |
| Technical advice | ☐ Yes ⊠ No | N/A | N/A | N/A | |
| Personnel training | □ Yes ⊠ No | N/A | N/A | N/A | |
| Other | | N/A | N/A | N/A | |
| 11.4.3 Average Response Time: | | 24 Hours | | | |
| 11.5 After Sales Service Capacity | · | | | | |
| Does the company accept small orde | er? | 🛛 Yes | | | |
| | | 🗌 No | | | |

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